

# Outlandish Music Visuals - Terms of Service & Refund Policy

Effective Date: 07 May 2025

## 1. Overview

Outlandish Music offers AI-generated visuals for artists, DJs, content creators, and brands. These visuals are available as individual purchases, bundles, or through a monthly subscription plan. All visuals are intended for promotional or entertainment use only.

## 2. Ownership & Usage Rights

- You are granted non-exclusive, non-transferable rights to use the visuals for personal or commercial use (e.g., social media, YouTube, DJ sets, promo reels).
- Ownership of the visuals remains with Outlandish Music. Redistribution or resale of visuals (modified or unmodified) is not permitted without written consent.
- Exclusive visuals (purchased with the 'Exclusive Rights' add-on) will not be sold to other users.

## 3. Delivery

- Upon purchase, you will receive a download link or file delivery via email or a members-only dashboard.
- Most standard visuals are delivered within 1-3 business days. Custom or exclusive visuals may take longer depending on complexity.

## 4. Refund Policy

Because our products are digital and delivered instantly or within a short timeframe, we do not offer refunds on standard visual purchases once the file has been delivered.

Refunds may be granted in the following limited cases:

- Duplicate purchase: If you accidentally buy the same visual twice, contact us within 7 days.
- Non-delivery: If your visuals are not delivered within 5 business days and you've contacted us for

support with no resolution.

- Technical issue: If the delivered file is corrupt or unusable and cannot be re-sent or fixed.

For any refund requests, please contact: [info@outlandishmusic.com](mailto:info@outlandishmusic.com) with your order number and details.

## 5. Subscription Terms

- Subscribers on the £20.00/month plan can download unlimited standard visuals, excluding exclusive content.

- You can cancel your subscription anytime. Your access will remain active until the end of the current billing period.

- No partial refunds are provided for unused subscription time.

## 6. Acceptable Use Policy

You agree not to use our visuals for:

- Hate speech, violence, or illegal activity.

- Misleading deepfake content involving real people without consent.

- Content that violates YouTube's or any platform's terms of use.

Violation may result in account suspension or restriction from future purchases.

## 7. Disclaimers

- Outlandish Music visuals are AI-generated and meant to be used as promotional aids. We do not guarantee virality, follower increases, or sales as a result of using them.

- We reserve the right to update or modify these terms at any time.

## 8. Contact Us

For questions or concerns, please email [info@outlandishmusic.com](mailto:info@outlandishmusic.com) or visit our Contact page.